

## QUALITY POLICY STATEMENT

Our Executive Management and all personnel at Malary Ltd are fully committed to a comprehensive and developing quality policy. We will assure the supply of quality goods, process, and services in accordance with the company's strategic objectives and the expectations and needs of all our clients and interested parties in all areas of the company's activities and operations.

To ensure the company maintains this standard this policy sets out both our approach and defines some objectives to ensure we meet the requirements of the BS EN ISO 9001:2015 standard.

The directors accept total responsibility for the provision of qualified and experienced management and staff personnel. Suitable resources, documented processes, and procedures to ensure commitments are both efficiently and effectively achieved.

To ensure the quality management system works effectively the directors have appointed a Compliance Officer with the responsibility for the continuity of the Quality Management System. This also includes continual review of the policies, processes, meetings, and procedures.

Malay's Ltd has defined objectives through both its strategic direction and register, this will ensure:

- Continuous monitoring of our performance to enhance customer satisfaction from a positive and negative view
- Work with our interested parties to continually improve our management systems
- Comply with regulatory and statutory requirements that are applicable to our business activities
- To retain certification to BS EN ISO 9001:2015

This policy will be communicated to all Malary employees, that shall co-operate and assist in the implementation of this policy, whilst ensuring that their own work, so far as is reasonably practicable, is carried out without risk to themselves, others, and the environment.

This policy will be reviewed annually by top management and were deemed necessary will be amended and re-issued. Previous versions of this policy are archived.

This policy is available to relevant interested parties on our notice board, website and upon reasonable request.

Signed:



**Lewis Walker**  
Managing Director August 2023

**Prepared By:**

Amanda Fuller

**Authorised by:**

Lewis Walker

**Date:**

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