

Quality Policy Statement

At Malary Ltd, we are fully committed to a comprehensive and evolving quality policy. We strive to supply quality goods, processes, and services that align with our strategic objectives and meet the expectations and needs of our clients and interested parties across all areas of our operations.

To maintain these standards, this policy outlines our approach and objectives to ensure compliance with the BS EN ISO 9001:2015 standard. The directors take full responsibility for providing qualified and experienced management and staff, as well as the necessary resources, documented processes, and procedures to achieve our commitments efficiently and effectively.

To ensure the effectiveness of our quality management system, the directors have appointed a Compliance Officer responsible for its continuity. This includes the continual review of policies, processes and procedures.

Malary Ltd has established objectives through its strategic direction and register to ensure:

- Continuous monitoring of our performance to enhance customer satisfaction, considering both positive and negative feedback.
- Collaboration with our interested parties to continually improve our management systems.
- Compliance with applicable regulatory and statutory requirements.
- Retention of certification to BS EN ISO 9001:2015.

This policy will be communicated to all Malary employees, who are expected to cooperate and assist in its implementation, ensuring their work is carried out safely and without risk to themselves, others, or the environment.

This policy will be reviewed annually by top management and amended and re-issued as necessary. It is available to relevant interested parties on our notice board, website, and upon request.

Signed:



Lewis Walker, Managing Director